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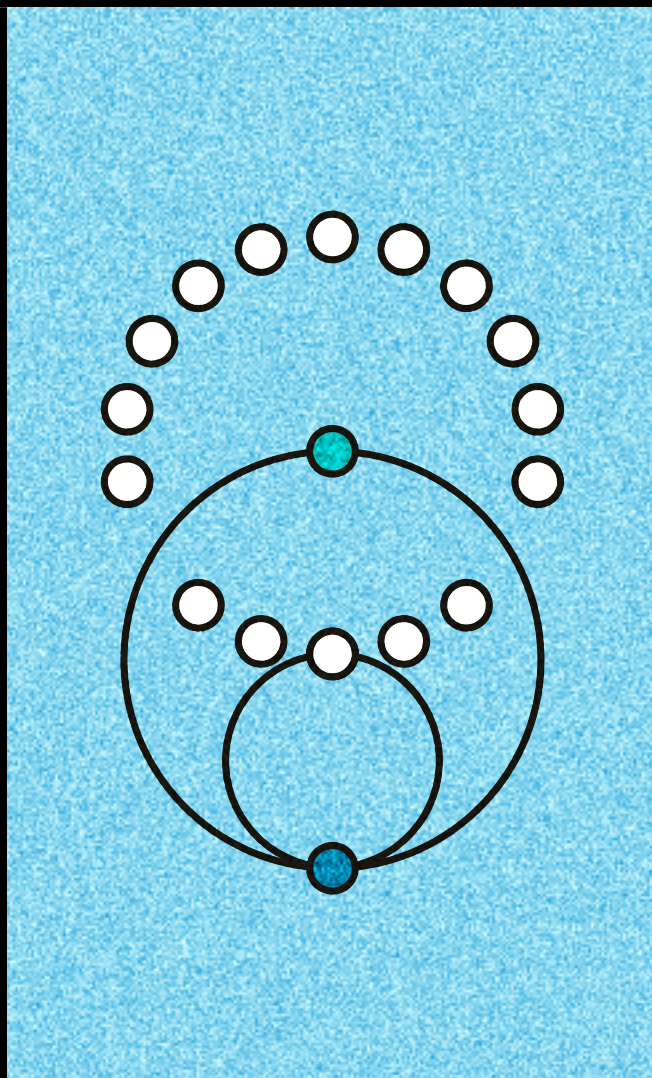
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CONFERENCE CHAIR



PENNIE TAYLOR, *Health Journalist*

Pennie Taylor is an award-winning freelance journalist and broadcaster who specialises in health and care issues. A passionate promoter of innovation, she was BBC Scotland's first Health Correspondent and has also worked on the newsdesks of a number of national newspapers. A former Head of Communications for a large NHS Trust, Pennie has inside knowledge of how public services work, giving her an informed perspective from which to approach and stimulate debate.



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WELCOME

Welcome to the annual Digital Health and Care Scotland Conference and Awards!

Holyrood Connect has organised this online conference for you and we are excited to provide the same high-quality agenda and speakers, direct to a location of your choice.

Within this digital handbook you will find the conference agenda as well as profiles of our speakers and sponsors. Don't forget to join the conversation on Twitter using #Digihealthcare21

Our Event Platform

We have partnered with Glisser to provide you with an unparalleled event experience. As much as we would like to all be in a room together, we think this is the next best thing. When a session is live, it will show up under the 'On Now' tab on the platform. Simply click into the session and you will hear our presenters as they are presenting. Things to note:

- The preferred web browser for our platform is Google Chrome
- If the event does not start for you, please refresh your page. You may also want to sign out, clear your cache, and sign back in.

Networking

You should have received an email to setup your profile on our

Grip networking platform. This platform allows you to have 1:1 and group meetings with other delegates and sponsors. Click here for our attendee guide showing you how to setup your profile and network.

Submitting Questions

If you have a question to ask during a session, you can submit your question in the chat box on the Glisser platform. This allows you to simply type in your question and submit to the presenter who will see it straight away. All questions will be asked to the presenters during the Q&A portion of the session, but we encourage you to submit them as you are thinking of them.

On-demand

We have some on-demand

content available for you to access throughout all three days of the event. They will be listed under the 'On Now' tab in Glisser.

Sponsors

A huge thank you to our event sponsors. Please take a moment to check out their sponsor pages on the event platform. Click 'Sponsor Hub' and that will take you to their profiles.

Online Evaluation

You will receive an online evaluation form after the event. We would be extremely grateful if you could complete this with any constructive comments (good or bad) to help us in the development of future online events.

Finally, we hope that you enjoy this conference and leave with new ideas that you can take forward into future discussions. We look forward to seeing you again in-person at a future Holyrood event!

HOLYROOD EVENTS TEAM



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INTERSYSTEMS

Our data management and integration platform, along with our powerful healthcare solutions, keeps health and social care providers, application vendors, and device manufacturers all on the same page. We currently help Boards to manage the health of over 90% of the patient population and connect information and processes between numerous applications and organisations across the country. Also, our health informatics platform is used as an inter-agency service to share information. This common foundation of operational systems makes InterSystems an ideal partner to support new types of strategic interoperability initiatives, to further the digital maturity of health and social care, improve outcomes, along with the user and patient experience. Because empowering healthcare to improve care matters.

WEBSITE: InterSystems.co.uk TWITTER: [@InterSystemsUK](https://twitter.com/InterSystemsUK)

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VOCERA



For more than 20 years, Vocera has been on a mission to improve the lives of healthcare professionals and patients around the world. Our unique hands-free communication solutions can be worn under protective personal equipment, minimizing the number of times a clinician must don and doff PPE, helping preserve this valuable resource and reducing the risk of contamination.

The Vocera platform is critical for managing clinical operations and safeguarding staff during this COVID-19 pandemic. It enables doctors, nurses, and other staff on the frontlines to communicate quickly with meaningful patient, event, and care team context inside and outside the hospital, improving bed access, capacity, and operational efficiency. It also enables hospitals to effectively manage patient care and large-scale triage operations.

WEBSITE: www.vocera.com/uk TWITTER: [@VoceraComm](https://twitter.com/VoceraComm)



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Unlocking digital technology to transform Health & Care. We help technology, information and clinical leaders transform the organisations they work for. Through digital transformation, we enable health and social care providers to become more efficient, provide better patient care and improve the working lives of thousands of dedicated staff. Contact us to find out how a programme of strategic transformation can deliver efficiency and service excellence for your organisation: oliver.render@agilisys.co.uk

WEBSITE: <https://www.agilisys.co.uk/> TWITTER: @Agilisys

**SILVER SPONSOR: DRDOCTOR**

DrDoctor

DrDoctor is a health tech innovator who supports NHS Trusts and Health Boards to transform the patient communications process. The patient engagement platform helps the NHS activate patients in their care and increase capacity through waitlist validation and remote management, improving the value and timeliness of every interaction.

We use effective and easy to navigate tech solutions which put patients in control of their own healthcare journey, while helping to save the NHS time and money.

We have helped more than 10 million patients at NHS trusts across England and Wales, equating to just over 10 per cent of UK hospitals

WEBSITE: <https://www.drdoctor.co.uk/> TWITTER: @WeAreDrDoctor

**SILVER SPONSOR: KLINIK HEALTHCARE SOLUTIONS**KLINIK
HEALTHCARE
SOLUTIONS

Klinik wants to help healthcare providers cope with the increasing demand, with the same or less resources in a less stressful way. We aim to do that by creating the most efficient and user-friendly patient flow via clinically validated online AI triaging and intelligently connecting all resources in healthcare. Klinik's triaging and patient flow management solution is not only able to help the NHS Scotland and GPs to provide improved access to healthcare but can also help to redefine and reform how the patient flow is managed.

The company was founded in 2013 in Finland by a core team of doctors, healthcare professionals and engineers with leading expertise on how patient pathways should be arranged in order to deliver high quality care and cost-effective processes. We have operations in the UK, Finland, Portugal and the Netherlands. In these countries more than 500 healthcare centres use our solutions and we provide access to healthcare to more than 2 million patients.

Please visit our website to request a demo or read case studies of our customers.

FACEBOOK: <https://www.facebook.com/KlinikUK/> WEBSITE: [klinikhealthcaresolutions.com](https://www.klinikhealthcaresolutions.com) TWITTER: @KlinikUK

**SILVER SPONSOR: STORMID**

storm | Lenus

Traditional models of outpatient care place unnecessary costs on both patients and healthcare organisations. In response, Storm ID developed the Lenus Health Platform to enable new and transformed care models that combine patient-generated and clinical health data, empowering citizens to effectively manage their own care.

Lenus harnesses increasingly sophisticated devices, sensors and wearables to enable new proactive, participatory and preventative models of care. Connected data can be used to help develop and train new algorithms. Those algorithms can interpret the data, prioritise risk and offer decision support to care teams. This results in increased patient engagement and reduced costs to healthcare organisations.

Lenus is used in the NHS across Scotland, complementing existing clinical care pathways for a range of respiratory and cardiovascular conditions including COPD, Sleep Apnoea, Heart Failure and Stroke. Lenus also underpins Scotland's Digital Dermatology Assessment System, enabling patients to get expert support from dermatologists without leaving home.

WEBSITE: <https://lenushealth.com/> TWITTER: @stormid



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Tunstall is a provider of strategic, innovation-led Connected Care and Health solutions. For over 60 years we have pioneered the development of technology that enables independent living and continual care and health monitoring for over five million people and their families across the world. Working across the health, housing and care landscape, we support progressive, empowering, person-centred care.

Tunstall is a lead partner in the Next Generation Solutions for Healthy Ageing cluster, which is being led by Digital Health & Care Institute Scotland as part of its activities to support the Scottish Government's TEC Programme and the Digital Telecare Workstream.

WEBSITE: <https://www.tunstall.co.uk/> **TWITTER:** @TunstallHealth

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ALCIDION: Alcidion has a simple purpose, that is, to transform healthcare with smart, intuitive technology solutions that meet the needs of healthcare organisations, worldwide. We offer software solutions that create a unique offering in the global healthcare market. We orchestrate care complimenting existing environments by promoting FHIR-based interoperability and active management of data flows. Our solutions align with clinical workflows to deliver clinical decision support at the point of care to improve patient outcomes. With extensive healthcare experience, Alcidion brings together the very best in technology and market knowledge to deliver solutions that make healthcare better for everyone.



WEBSITE: www.alcidion.com/uk **TWITTER:** @alcidion

VOICE TECHNOLOGIES: Voice Technologies is an award-winning, employee-owned software provider based in Paisley (near Glasgow) and Sheffield in the UK. We help organisations to reduce the time and cost of producing correspondence by using information and mobile workflow, speech recognition and digital dictation applications.



Our team of in-house specialists develops innovative software including the award-winning WinVoicePro, a document creation and workflow management application, and FormStream, web-based e-forms for paperless documentation.

We provide products and applications with industry-leading partner companies including Philips, Olympus and Nuance, and we are a Microsoft Silver Application Developer.

WEBSITE: www.voicetechnologies.co.uk **TWITTER:** @VoiceTechs

INHEALTHCARE: Inhealthcare is the UK leader in digital health and remote patient monitoring. As well as being the digital health provider of choice for Scotland, Inhealthcare delivers its services across major towns and cities in Northern Ireland, England and Wales.



Our technology is designed to support vulnerable high-risk patients, including those in care homes, and patients living with long-term conditions such as diabetes, COPD and heart failure. We also support patients with short-term conditions such as pre-eclampsia, IBS and gestational diabetes.

We have a marketplace of more than 100 clinically designed digital health services or alternatively, we work with organisations to build new services for their population's health needs.

WEBSITE: www.inhealthcare.co.uk **TWITTER:** @Inhealthcare

WELLSKY: WellSky International Ltd is a leading provider of medicines management solutions with installations in over 250 hospital sites in the UK, Ireland, South Africa, Norway, Sweden, Belgium and the Netherlands.



WellSky's medicines management platform draws upon decades of domain expertise and prioritises patient safety, operational efficiency and financial sustainability and includes WellSky EPMA, WellSky Pharmacy and WellSky Chemotherapy. Together they create an integrated workflow with easy links to PAS, EPR, ADT, financial and other related hospital applications.

WellSky International is a wholly owned subsidiary of US based WellSky

WEBSITE: www.wellsky.org **TWITTER:** @WellSkyIntl



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AGENDA
DAY 1**09:30 - 09:35 Chair's Opening Remarks****Pennie Taylor**, *Health Journalist***09:35 - 10:35 Opening Session**

In our opening session we will hear from a senior representative from the Scottish Government on the important role that digital health and care has played throughout the coronavirus pandemic.

Caroline Lamb, *Chief Executive, NHS Scotland and Director General for Health and Social Care, Scottish Government*

David Hancock, *Healthcare Executive Advisor, InterSystems*

10:35 - 11:35 Delivering Digital Solutions at Pace

We will then take a deep dive into some of the successful projects that have employed digital technology to ensure the continued delivery of health and social care services since March 2020.

Dr Lesley Holdsworth, *Clinical Lead for Digital Health & Care, Scottish Government*

Chaloner Chute, *Chief Technology Officer, Digital Health and Care Innovation Centre*

Dr Rhonda Collins, *Chief Nursing Officer, Vocera*

Dr Saroj Patel, *Chief Digital and Innovation Officer, Royal National Orthopaedic Hospital*

11:35 - 11:45 Comfort Break**11:45 - 12:45 Maintaining Standards and Quality Assurance**

As the previous session demonstrates, Scotland successfully deployed digital health and care solutions at pace in order to continuing delivery services throughout the pandemic. It is vital that lessons from this period are captured, particularly when it comes to examining standards and quality assurance.

Alyson Scurfield, *Chief Executive, TSA*

Yvonne Leathley, *Improvement Adviser, Care Inspectorate*

Ed Clifton, *Scottish Health Technologies Group - Unit Head, Healthcare Improvement Scotland*

12:45 - 13:45 Lunch

COVID-19 SOLUTION

Help Protect and Connect
Frontline Workers



When teams provide care for COVID-19 patients, HAI reduction and efficient workflow are crucial. The Vocera® Platform safely streamlines real-time communication for frontline providers and staff by operating hands-free, even under PPE.

Trusted by health systems worldwide, Vocera's intelligent communication solution provides proven value for pandemic response and beyond.

**For more information, call 0800 652 8773
or visit [vocera.com/covid](https://www.vocera.com/covid)**



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DAY 1

13:45 - 14:45 Digital by Default?

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As a result of the pandemic, we have seen an increased reliance in digital solutions, including digital consultations as the first point of call. With the Scottish Government stating their intention to make such consultations the default position, in this session we will ask: what role do we want digital technology to play in the delivery of our health and care moving forward?

Hazel Archer, *Head of Programme - NHS Near Me, Scottish Government*

Dr Azhar Ali, *GP, Forth Medical Group*

Carmen Paputa-Dutu, *Digital Health and Care National Lead, Health and Social Care Alliance Scotland*

Dr Nick Hayward, *UK Medical Advisor, Klinik Healthcare Solutions*

14:45 - 14:55 Comfort Break

14:55 - 15:55 Leadership Panel

In this closing session we will bring together key leaders from across Scotland's health and social care sector to discuss the important role of digital technology throughout the pandemic, and how it has changed their thinking on the future of digital. This session will act as a bridge to the 2nd day theme on the future of digital health and social care in Scotland.

Dr Donald Mackaskill, *Chief Executive, Scottish Care*

Dr Steve Baguley, *Clinical Director for eHealth, NHS Grampian and Chair, Clinical eHealth Leads, Scotland*

Dr Margaret Whoriskey, *Director of Technology Enabled Care and Digital Healthcare Innovation, Scottish Government*

Amy Dalrymple, *Policy Manager, RCN Scotland*

15:55 - 16:00 Chair's Closing Remarks

Pennie Taylor, *Health Journalist*

Be in control of your patient flow

Klinik is an AI triage solution that has been developed to help GP practices to manage their patient flow. Klinik software ensures patients are directed to the right point of care automatically. This means that GP practices can use their resources more efficiently, allowing them to deliver better quality care at a lower cost.



Directs patients to the optimal resource

Klinik's AI triage is a CE Marked medical device and automatically recognises over 1000 symptoms and conditions.



Less pressure on staff

Understanding urgency will empower you to manage patient flow, according to need not demand. Practice capacity will increase and you will be able to deal with increased demand with the same number of staff.



Improved patient experience

Patients will have better access to care. They will be seen by the right people at the right time. Patients suitable for selfcare, will be given structured information and advice.

Klinik has been active in Scotland since September 2020 when the Forth Medical Group joined Klinik as its first NHS Scotland's customer.

"The system enables our clinicians to review the information provided by patients, and provides a suggested priority level. This allows us to ensure we have the patient see the right person at the right time."

Dr. Azhar Ali, Managing Partner
Forth Medical Group



"It is becoming essential to have an efficient triage service that can assess risk and identify urgency, so that care can be given according to need, rather than demand. I would strongly recommend this to any GP practice."

Dr Michael Curran, GP Partner
Church Street Medical Centre



"With the Klinik online service, we can now get the correct patient to the correct point of care in the most efficient way."

Dr Thomas Patel-Campbell
GP Partner, Haxby Group



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DAY 2**09:30 - 09:35 Chair's Opening Remarks****Pennie Taylor**, *Health Journalist***09:35 - 10:00 Looking Ahead: Scotland's Evolving Digital Health and Care Strategies**

Our 2nd day will open with a 1-1 interview with a senior policymaker and provide the latest thinking on the forthcoming Scottish Government strategies related to digital health and care.

Jonathan Cameron, *Deputy Director for Digital Health & Care, Scottish Government***10:00 - 11:00 Supporting Independent Living through Telecare****Tunstall**

i. In this session we will explore the ways telecare and telehealth can support both residents and staff in care homes, during the pandemic and beyond, as well as examining the benefits of building upon reactive services to develop more proactive and ultimately predictive models of community-based care.

Lucille Whitehead, *Business Development Director, Tunstall Healthcare***Angus Honeysett**, *Head of Market Access, Tunstall Healthcare***Jason Sharp**, *Operations Manager, Park View***Ruth Griffith**, *Strategic Planning and Commissioning Manager, Dumfries & Galloway Health and Social Care Partnership***11:00 - 12:00 Next Steps for Telehealth** **DrDoctor**

This session will examine how the next generation of telehealth – centred on mobile technology and remote monitoring – can enable a transformation in health and social care services.

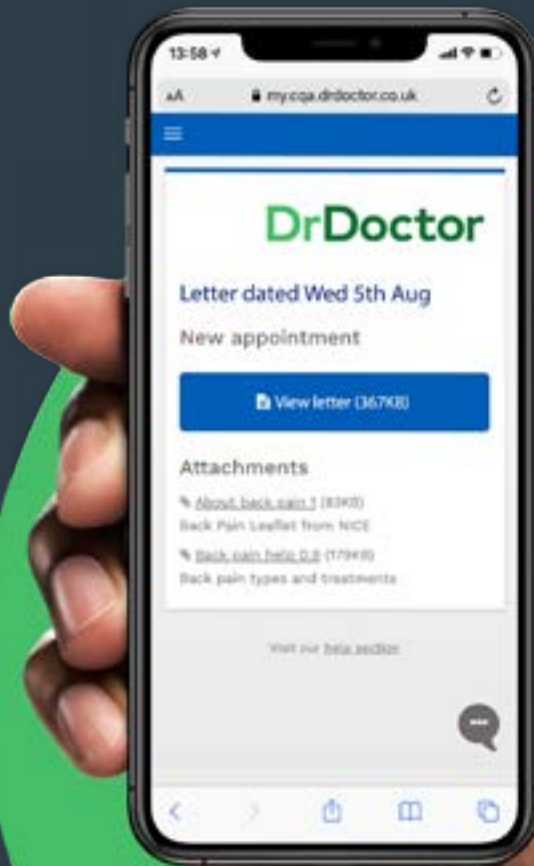
Professor George Crooks, *Chief Executive, Digital Health & Care Innovation Centre***Dr Chris Carlin**, *Consultant Respiratory Physician, NHS Greater Glasgow and Clyde***Campbell MacLeod**, *Research Fellow - ScotCap, NHS Highland***Ramzy Ross**, *Business Development Manager, Dr Doctor***12:00 - 13:00 Lunch**

DrDoctor

A digital first healthcare system
enabled by the DrDoctor Patient
Engagement Platform.

More than
10 million
patients activated
in their healthcare

We work with
>30 Trusts
and health boards
across the NHS





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DAY 2**13:00 - 14:00 Unlocking the Power of Data Driven Innovation**

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In this session we will assess the transformative role that data-driven innovation can play in improving the health of the nation - with particular reference to big data, AI and automation.

Philip Couser, *Director of Data Driven Innovation, Public Health Scotland*

Jim McNair, *Business Development Director, Storm ID*

Lucy Fraser, *Head of Innovation, Albyn Housing Society*

14:00 - 15:00 Data Interoperability

In order to truly unlock the potential of data, it is vital that interoperability is put at the heart of service design, so that different areas of the health and care sector can exchange data seamlessly. So how can Scotland build a system in which staff and citizens can access appropriate data at the right time and place to improve outcomes?

David Hancock, *Healthcare Executive Advisor, InterSystems*

Clare Morrison, *Director for Scotland, Royal Pharmaceutical Society*

Iain Bishop, *eHealth Pharmacy Adviser, NHS National Services for Scotland*

15:00 - 16:00 Ethics, Security and Privacy in Data Driven Innovation

This session will seek to answer some of the key questions relating to ethics, security and privacy. How can we ensure they are given the consideration they deserve when developing technologies? Do citizens need to have a better understanding of who is accessing and controlling their data, and, if so, how do we make this happen? How can Scotland's health and social care system put security-by-design at the heart of its forthcoming data strategy?

Dr Ken Macdonald, *Head of ICO Regions, Information Commissioner's Office*

Eilidh McLaughlin, *Associate Director - Information Security and Governance, NHS National Services Scotland*

Adam Lang, *Head of Scotland, Nesta*

16:00 - 16:05 Chair's Closing Remarks

Pennie Taylor, *Health Journalist*

Lenus

Transforming healthcare

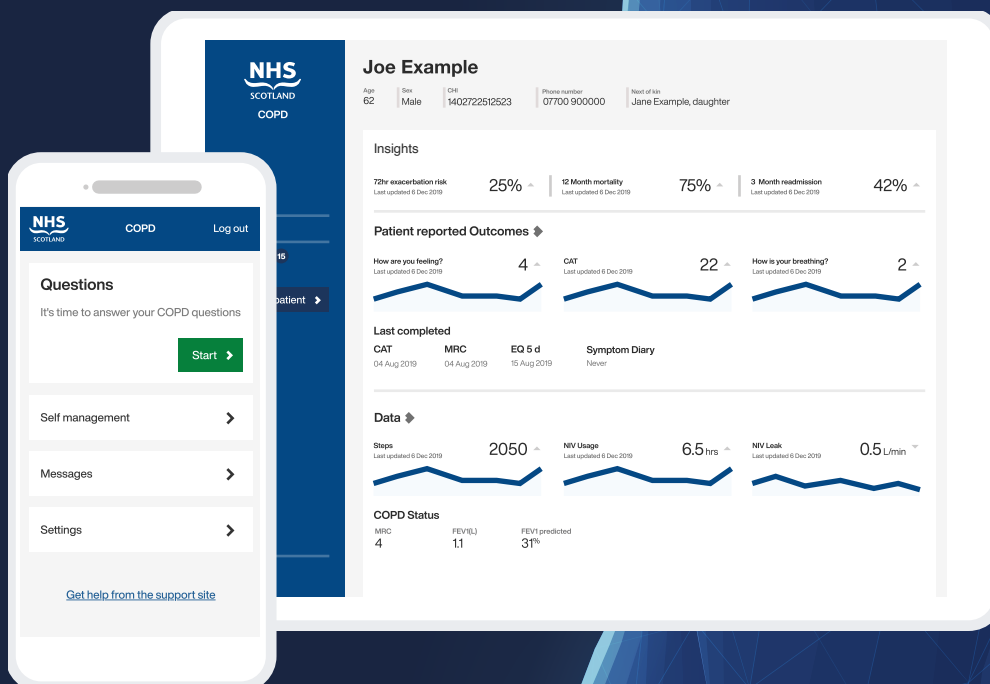
Lenus is the next generation virtual care platform, using patient-generated healthcare data to enable services that reduce rehospitalisation rates and waiting times as well as improve health outcomes.

Services have been provisioned in the NHS to transform chronic condition care pathways for specialities like COPD, atrial fibrillation, dermatology and more.

Prevalence of chronic conditions in Scotland and across the UK is increasing. Healthcare requires innovative solutions that use AI as part of routine care.

Lenus can help reduce healthcare costs, increase patient engagement and deliver the type of digitally enabled healthcare services both patients and clinicians are looking for.

Lenus has an API-first architecture and adherence to defined data exchange standards which allows other digital healthcare innovators to connect existing services and devices, or to build new services.



lenushealth.com



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AGENDA
DAY 3**09:30 - 09:35 Chair's Opening Remarks****Pennie Taylor**, *Health Journalist***09:35 - 10:30 Digital Inclusion** Agilisys

If we are to truly see the benefits of technological solutions, we need to ensure that people have the access and the skills to use them. In this session, we will look at how we can overcome the barriers to digital inclusion, focusing on improvements in infrastructure; the importance of accessible, user-friendly design; and the training that is required to ensure all users have the skills required to use the technology.

Dr Tara French, *Technology and Innovation Lead, Scottish Care***Emma Donnelly**, *Programme Officer - Digital Development, Coalition of Care and Support Providers in Scotland***Kevin Evans**, *Senior Healthcare Lead, Agilisys***10:30 - 11:00 Chair's Closing Remarks****Pennie Taylor**, *Health Journalist*



Agilisys

We make digital perform for the public sector

Before digital can transform tomorrow,
it must perform today.

We're committed to delivering solutions
that improve lives right now.



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AWARDS

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AWARDS
SHORTLIST

Holyrood's Digital Health and Care Awards are all about celebrating success and highlighting the best examples of digital innovation within Scotland's health and social care sector.

Our 2021 Award ceremony will take place virtually, and recognise the hard working individuals and teams that have been at the cutting edge of digital transformation during an incredibly challenging year.

The virtual awards ceremony will be available at 2pm on Friday 26th after the conference has completed

DIGITAL LEADER AWARD

in association with



- **NHS Dumfries and Galloway** - Susan Irving
- **Digital Health & Care Innovation Centre** - Chaloner Chute
- **NHS NSS** - Deryck Mitchelson

INDUSTRY COLLABORATION
AWARD

- **Communicare247** - Project Liberty
- **Digital Health & Care Innovation Centre** - SCOTCAP
- **Giraffe Healthcare CIC** - Giraffe Healthcare CIC and NHS Lanarkshire getting podiatry services back on their feet

INNOVATIVE MENTAL HEALTH
SERVICES AWARD

- **Scottish Government** - Digital Mental Health Programme
- **The Prince and Princess of Wales Hospice** - Virtual Living Well Hub
- **NHS Lanarkshire** - Using Mobile Technology to Deliver Safety Plans for the suicidal patient

TECHNOLOGY ENABLED INDEPENDENT
LIVING AWARD

- **NHS Greater Glasgow and Clyde** - DYNAMIC: Digital innovation with remote-management and machine-learning to integrate COPD care
- **The Prince and Princess of Wales Hospice** - Virtual Living Well Hub
- **NHS** - Technology Enabled Care Covid Response

COVID-19 RESPONSE AWARD

- **NHS** - Technology Enabled Care Covid Response
- **NHS Greater Glasgow and Clyde** - Implementation of vCreate Video Diaries and Clinical Video Service during the COVID-19 Pandemic
- **Digital Health & Care Innovation Centre** - DHI supporting Scotland's national digital response to Covid-19

DIGITAL HEALTH AND CARE TEAM
AWARD

in association with



- **NHS** - Technology Enabled Care National Team
- **NHS Education for Scotland** - NES Digital, Turas Team
- **NHS24** - NHS 24's digital response to COVID



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**SUSAN AITKENHEAD,** *Director, Royal College Nursing*

Susan Aitkenhead was appointed as Director of RCN Scotland at the start of 2021. Susan is a registered nurse originally trained and working in Scotland, and has a post-graduate diploma in palliative care from the University of Glasgow and an MSc in Nursing from the University of Edinburgh.

Susan has worked in a range of clinical, operational and strategic roles across a variety of healthcare settings. A clinical background as one of the early nurse consultants in Scotland led on to a variety of national roles such as at the Department of Health in England, at NHS England; and in professional regulation across the UK at the Nursing and Midwifery Council.

She has also had the rewarding opportunity to work in nursing director posts both in New Zealand and Australia; and separately had a short foray into the commercial sector, when working within an American IT healthcare company. Previous to joining the RCN, Susan worked as Deputy CNO in England.

**DR AZHAR ALI,** *Managing Partner, Forth Medical Group*

Dr. Azhar Ali is a GP with over 20 years of clinical experience. He is currently Managing Partner of the Forth Medical Group, one of the largest primary care groups in Scotland. The group is driving innovation in primary care through the development of alternative models of care, enhancing the role of the multi-disciplinary team and leveraging the use of technology.

Dr. Ali is also a faculty at the Institute for Healthcare Improvement (IHI) and previously led IHI's work in the Middle East & Asia-Pacific. He has a keen interest in Digital Health and has been involved in CSO-funded, Artificial Intelligence-related research. He is an Expert at the International Society of Quality in Healthcare (ISQua).

Dr. Ali is a graduate of the University of Glasgow and Imperial College, London, and he holds an MBA (with distinction) from the University of Strathclyde. Dr. Ali is a member of the Royal College of General Practitioners, the Faculty of Medical Leadership and Management (FMLM), and has been appointed as a Fellow of the Faculty of Clinical Informatics in the UK.

**HAZEL ARCHER,** *Head of Programme – Near Me, Scottish Government*

Hazel is a Statistician by training and has a background in IT and Project Management. She joined the Health Service in 2003, as a project manager to set up a paediatric telehealth service before joining the Scottish Centre for Telehealth and Telecare. She currently leads the Scottish Governments Near Me Programme, supporting the scale up of video consulting across health, care and the wider public sector.

**STEVE BAGULEY,** *Chair of Clinical Digital Leads, Scotland. Clinical Director of eHealth, NHS Grampian. Consultant Sexual Health & HIV Physician, NHS Grampian*

Dr Steve Baguley is a consultant in Sexual Health & HIV and Clinical Director of eHealth for NHS Grampian. In August 2020 he was appointed as the chair of the clinical digital leads for Scotland.

Steve has long had an interest in information management in healthcare, completing an MSc in Healthcare Informatics in 2008 and a PG Dip in digital health leadership in 2019. He sits on various national groups that advise on Digital Health strategy and implementation in Scotland.

He has particular interests in benchmarking progress, to promote clinical engagement and also focussing IT developments on achieving the Institute for Healthcare Improvement's quadruple aim.

In his newish role as chair of the clinical eHealth leads Steve aims to increase diversity among clinicians working in healthcare IT and to increase the pace of delivery – bringing benefits to patients and staff.



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SPEAKERS

HEADLINE SPONSOR:

**IAIN BISHOP,** *eHealth Pharmacy Adviser, NHS National Services Scotland*

A pharmacist by profession, Iain has a varied career including working as a community pharmacist before finding inspiration in data. He spent 10 years in Forth Valley as a prescribing adviser, culminating in being the lead prescribing adviser in the Falkirk Community Healthcare Partnership, before moving to NHS National Services Scotland (NSS) to be clinical lead for the Prescribing Information System for Scotland (PRISMS) - the first data product to be made accessible over the NHS Intranet. Having always been a bit of an IT geek,

he was happy to move into the tech field a number of years ago when a role came up within the Digital and Security Business Unit of NSS. He has since trained as a clinical safety officer and has become a fellow of the Faculty of Clinical Informatics.

His hobbies include playing bad golf better and a healthy (or unhealthy) interest in wine. He is married to Susan and has a Hungarian Vizsla dog.

**JONATHAN CAMERON,** *Head of Digital Health and Care, Scottish Government*

Jonathan is the Head of Digital Health and Care in Scottish Government, and is currently leading the Digital Covid-19 response across the NHS and Care sectors, including the Covid Vaccination system and Protect Scotland app. Jonathan has overall responsibility for the Digital Health and Care Strategy for Scotland, and for ensuring delivery of major programmes which support the strategy.

Prior to joining Scottish Government in November 2019, Jonathan held a number of NHS IT and Digital posts, and has delivered major data, IT and eHealth projects and programmes across the UK. Innovation has also been a key focus and Jonathan was a CivTech challenge sponsor for this major SME development programme.

**DR CHRIS CARLIN,** *Consultant Respiratory Physician, NHS Greater Glasgow & Clyde*

Chris was appointed Consultant Physician in Sleep & Respiratory Medicine in 2012. He established the Glasgow Sleep and Breathing Support Research Centre and was awarded NHS Research Scotland Career Research Fellowship in 2015, progressing to Senior Investigator status in 2018.

He is clinical lead for respiratory medicine South Sector NHS GG&C, and runs a patient-focused realistic medicine-based research, innovation and training programme alongside the clinical service. This programme focuses on benchmarking and implementing digital technology innovations with cost-effectiveness analytics to achieve value-based healthcare improvements. He is chief investigator on DYNAMIC-SCOT (Digital innovation with remote data management and machine-learning risk predictions to integrate care of high-risk COPD) which is a flagship NHS Scotland innovation and service transformation initiative.

**CHALONER CHUTE,** *Chief Technology Officer, The Digital Health & Care Innovation Centre (DHI)*

Chal leads on DHI's technical strategy and is responsible for the way we support and deliver technical innovation, by applying systems thinking and methodologies in support of the DHI innovation model. He is devoted to the idea that citizens can be empowered to take an active role in their own wellbeing. Chal believes that digital health offers the tools to achieve this, and the DHI has the fresh perspective necessary to reconceive the relationship between the citizen and those who might care for them. He brings a range of

skills including a Master's in Healthcare Management & Leadership and a Master's in Public Health Policy: Health Systems. He has spent seven years working in digital innovation, seven years working in Scottish Government public policy and healthcare service delivery and has led the design, development, integration and roll out of many digital health and care services with several now in use at scale across Scotland.



SPEAKERS

**ED CLIFTON,** *Unit Head - Scottish Health Technologies Group, Healthcare Improvement Scotland*

Ed Clifton is the Unit Head of the Scottish Health Technologies Group (SHTG). SHTG is a national health technology assessment (HTA) agency that provides evidence support and advice to NHSScotland on the use of new and existing health technologies (excluding medicines). Ed's focus for SHTG is to ensure that HTA is relevant, flexible and timely towards better quality health and care in Scotland. Prior to his current role, Ed has gained over 10 years of experience working as an economist within NHSScotland.

**DR RHONDA COLLINS,** *Chief Nursing Officer, Vocera Communications*

Dr Rhonda Collins is the Chief Nursing Officer with Vocera. Dr Collins is responsible for working with nursing leadership groups globally to increase their understanding of VOCERA solutions, share clinical best practices and to bring their specific requirements to Vocera's product and solutions teams.

Dr Collins is a frequent speaker on the evolving role of nurses, the importance of communication, how to use technology to improve clinical workflows and collaboration with team members.

A registered nurse for over 28 years, Dr. Collins holds a doctor of nursing practice from Texas Tech University Health Sciences Centre, a Master's degree in nursing administration from the University of Texas.

**PHILLIP COUSER,** *Director Data Driven Innovation, Public Health Scotland*

Phil was appointed as the Director for Data Driven Innovation in Public Health Scotland in November 2019. Prior to this he was the Director for Public Health and Intelligence (PHI) in NHS National Services Scotland (NSS); this role included responsibility for Information Services Division and Health Protection Scotland. Phil previously worked in Guys and St Thomas' Hospital in London and in commissioning in the North East of England. Prior to 2008 Phil had a career in the military which included attendance at the Army staff college

and regimental command; he was awarded the MBE for his role in the logistic planning for operations in Afghanistan in 2001 and then Iraq in 2003.

**PROF GEORGE CROOKS,** *Chief Executive Officer, Digital Health & Care Innovation Centre*

Professor George Crooks is the Chief Executive of the Digital Health & Care Innovation Centre, Scotland's national innovation centre for digital health and care. He leads an organisation that is tasked with delivering innovation in digital health and care that will help Scotland's people to live longer, healthier lives and create new jobs for the economy.

He was previously the Medical Director for NHS 24 and Director of the Scottish Centre for Telehealth & Telecare. George was a General Medical Practitioner for 23 years in Aberdeen latterly combining that role as Director of Primary Care for Grampian. George is on the Board of the European Connected Health Alliance. He is currently a Board member and past president of the European Health Telematics Association. He is also an adjunct Professor of Telehealth at the University of Southern Denmark.

George was awarded an OBE in the Queen's New Year Honours List 2011 for services to healthcare.

**AMY DALRYMPLE,** *Policy Manager, RCN Scotland*

Biography not available at the time of print.



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**EMMA DONNELLY**, *Programme Officer (Digital Development), CCPS-Coalition of Care and Support Providers in Scotland*

Emma Donnelly is a policy officer at the Coalition of Care and Support Providers in Scotland (CCPS), working to represent and promote the interests of not-for-profit social care and support providers in Scotland. She is interested in influencing change to achieve lasting impact through innovation that puts people first. Emma currently leads the CCPS Digital programme, aimed at supporting care and support providers to understand and adopt digital technology across the organisation, in the workforce and with people who use services. Prior to this, Emma was part of the Commissioning, Procurement and Self-directed Support team at CCPS. In this role, she facilitated work to drive collaborative change in the way social care is planned, purchased, and delivered. This built upon earlier work with the Criminal Justice Voluntary Sector Forum (CJVSF) to improve collaboration between the third sector and statutory partners in community justice processes. Emma studied Law at the University of Glasgow before completing a Masters Degree in Criminal Justice and Penal Change at the University of Strathclyde.

**KEVIN EVANS**, *Senior Healthcare Lead, Agilisys*

Kevin has 20 years' experience of designing and delivering transformation at service, organisation and system level, mostly with NHS organisations and their partners. He is passionate about increasing the value of care through better integration, organisation and enabling teams to deliver their best. His previous projects include transformations of cancer pathways, mental health services, older people's care and corporate processes.

**LUCY FRASER**, *Head of Innovation, Albyn Housing Society*

Biography not available at the time of print.

**TARA FRENCH**, *Technology and Digital Innovation Lead, Scottish Care*

Dr. Tara French is a design psychologist and an experienced interdisciplinary researcher in the context of care and wellbeing. In her role at Scottish Care as Technology and Digital Innovation Lead, she is exploring how participatory and human rights-based approaches can support transformation, enabled by technology, across the independent care sector. Tara's current work is focused on engaging people across the sector to collectively explore and create a 'preferable' and positive future for social care in Scotland, informed by learning from experiences in responding to COVID-19. Prior to joining Scottish Care her work involved large scale co-design in the context of transitions in palliative care and exploring design-led, system-wide innovation in the context of health and social care integration.

**RUTH GRIFFITH**, *Strategic Planning and Commissioning Manager, Dumfries and Galloway Health and Social Care Partnership*

Ruth has worked in health, care and support in Dumfries and Galloway for almost 20 years. She is currently Strategic Planning and Commissioning Manager for digital health, long term conditions and palliative care. Prior to coming into this role Ruth worked in social work as senior social worker for the review team and telecare. It was in this role that Ruth became really interested in how digital technology, aids and adaptations could be used to enable more person centred and outcome focused care and support.



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**DAVID HANCOCK,** *Healthcare Executive Advisor, InterSystems*

David joined InterSystems in 2015, having spent the previous 15 years working in Healthcare using IT to support Business and Clinical transformation. David has a focus on interoperability and is a member of a number of groups driving the interoperability agenda across the UK including being the vendor co-chair of INTEROPen. David works closely with customers and prospects to align their requirements with product whilst working with them developing an interoperability strategy to support digital transformation. David has

gained his experience in both very large and small software companies specifically in Healthcare and Life Science industries.

**DR NICK HAYWARD,** *UK Medical Advisor, Klinik Healthcare Solutions*

Nick is a neuroscientist and medical technologist with a PhD in neurobiology and medical imaging (MRI) development. He also works clinically as a UK NHS registrar doctor in anaesthesia and critical care.

He has been a UK Medical Advisor to Klinik Healthcare Solutions for 2 years and has helped to steer the company as a health technology consultant. He helps to ensure that our clinical applications and research are robust and readily adopted in clinical settings. Nick also enjoys nature, sports, music, theatre,

educational activities and charity work.

**DR LESLEY HOLDSWORTH,** *Clinical Lead for Digital Health and Care, Scottish Government*

I am a physiotherapist by background and although I continue to contribute to the work of my professional body, I have spent the last 25 years leading a range of multi-professional initiatives mainly at national level. These have focused working effectively with others on service redesign and using the power of information to improve the quality of health and care, user experience and outcome.

I work for the Scottish Government Digital Health and Care Division as a Clinical Lead with responsibility for NMAHP strategic direction. My wider portfolio also includes working with a number of other national, professional and academic organisations in relation to Quality Improvement, informatics, clinical guidance and research. I am also a non-executive Board member and vice-chair of Bield Housing & Care, contributing to the governance and strategy of this important organisation.

**ANGUS HONEYSETT,** *Market Access Lead, Tunstall Healthcare (UK) Ltd*

Angus has worked in both the private and public sector in a variety of roles for 23 years, leading and developing large scale, award winning, innovative projects and initiatives in the UK and Europe. Angus's approach is to 'develop systems and processes for users, designed by users'. This approach ensures improved team engagement and delivery success striving to achieve the best results through diplomatic involvement with all stakeholders. Angus is currently working with clients to lead the review, delivery and

development of their services, provide programme management, review and communicate service benefits and financial savings and support clients, enabling a cross section of skills and experience to be shared, utilised and embedded into effective working processes, enhancing the client experience.

**CAROLINE LAMB,** *Chief Executive, NHS Scotland*

Biography not available at the time of print.



SPEAKERS

**ADAM LANG**, *Head of Scotland, Nesta*

Adam leads Nesta's work in Scotland with a focus on supporting digital, data and technology driven innovation for social good. Adam is a member of the Scottish Leaders' Forum as well as the Scottish Government's AI Strategy Steering Group and sits on the Scotland CAN DO Business Innovation Forum.

Adam joined Nesta after five years as the Head of Communications and Policy for Shelter Scotland, where he was part of both the charity's UK senior leadership team and Scottish directorate leadership team. Prior to this Adam spent several years working in a range of policy, public affairs and strategic communications roles in Scotland across the public and private sectors and civil society. Adam is currently a member of the Board of Trustees for the Scottish Council for Voluntary Organizations (SCVO) and sits on the Governing Committee for the Association for Scottish Public Affairs (ASPA). Adam has three young children and spends most of his free time trying to stop them from killing each other. When he gets the chance, he enjoys cooking, reading, the cinema and single malt Islay whisky.

**YVONNE LEATHLEY**, *Senior Improvement Adviser, Care Inspectorate*

Yvonne has worked in the Care Inspectorate since 2017 in the Improvement Support Team as a Senior Improvement Advisor. Prior to this, Yvonne has worked in private industry, third sector and Local Authorities leading quality improvement and change projects and managing human resources & workforce development functions. Yvonne is also a member of the Scottish Government TEC Digital Approaches in Social Care team and previously the Near Me programme.

Yvonne has provided improvement support in the Care Inspectorate for inspectors as well as externally with service providers and other stakeholders across a variety of care settings.

Yvonne has a strong belief in the potential for continuous improvement, using a systematic approach to test out change ideas, which in turn lead to positive, sustainable outcomes for all involved and ultimately improves the quality of people's lives.

**DR DONALD MACASKILL**, *Chief Executive, Scottish Care*

Dr Donald Macaskill has worked for many years in the health and social care sectors across the United Kingdom. A particular professional focus has been issues related to bereavement, palliative care and individual human rights. For thirteen years he ran his own equality and human rights consultancy focusing on adult protection, risk and personalisation. He is the CEO of Scottish Care, the representative body for care providers in the independent sector in Scotland. He sits on a number of Governmental committees and working groups

and is a trustee of a number of charities.

**DR KEN MACDONALD**, *Head of ICO Regions, Information Commissioner's Office*

Ken Macdonald, Head of ICO Regions, leads the Information Commissioner's offices in Scotland, Wales and Northern Ireland offices. A graduate of Edinburgh (MA) and Aberdeen (PhD) universities, Ken joined the ICO in 2005 after a career in the higher education, private consultancy and local authority sectors.

**CAMPBELL MACLEOD**, *Clinical Research Fellow, NHS Highland*

Campbell MacLeod is a clinical research fellow with a background in general surgery. He is currently based at Raigmore hospital, NHS Highland, working with Professor Watson (colorectal surgeon) primarily researching the uses of colon capsule endoscopy, a novel alternative to colonoscopy. Their main research project has been the ScotCap evaluation, a clinical examination of colon capsule endoscopy in Scotland and the largest project of its type examining colon capsule endoscopy in the UK. Campbell is a PhD student at the University of Aberdeen

with colon capsule endoscopy the focus of his thesis. He has authored 2 recent publications on colon capsule endoscopy for the Surgeon and colorectal disease journal. Other areas of research include, colonic investigations for bowel cancer, patient decision making for investigations and risk communication for surgical procedures. Prior to joining NHS Highland, Campbell has worked in various NHS Scotland healthboards as a surgical registrar training to be a general surgeon. Campbell graduated from the University of Glasgow with a degree in medicine (MBChB 2013).



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**EILIDH MCLAUGHLIN**, *Associate Director, Information Security and Governance, NHS National Services Scotland*

Eilidh McLaughlin is a professional lawyer who works with NHS National Services Scotland. Eilidh has worked within the public and private sector with West Lothian Council, Queen Margaret University, Scotland and Maclay Murray and Spens, to name a few. After spending more than 5 years in the health sector in governance and compliance, Eilidh understands what drives compliance in relation to helping people to do the right thing at the right time and build in security and privacy requirements to their business needs.

**JIM MCNAIR**, *Business Development Director, Storm ID Ltd*

Jim McNair is a Business Development leader with 20 years' experience working across the public sector, academia and technology markets. Graduating in Economics & Geography from the University of Aberdeen, Jim initially worked for the public sector supporting economic development, innovation and technology transfer. He has also worked in academia, technology consultancy and latterly led the government and energy sales function for systems integrator Leidos in the UK.

Jim joined Storm ID Ltd as Sales Director in January 2021 to help the business commercialise its Lenus Health Platform in the UK and internationally. The Platform enables new and transformed care models that combine patient-generated and clinical health data, empowering citizens to effectively manage their own care.

Lenus harnesses increasingly sophisticated devices, sensors and wearables to enable new proactive, participatory and preventative models of care. Connected data can be used to help develop and train new algorithms. Those algorithms can interpret the data, prioritise risk and offer decision support to care teams. This results in increased patient engagement and reduced costs to healthcare organisations.

**CLARE MORRISON**, *Director for Scotland, Royal Pharmaceutical Society*

Clare Morrison MBE FRPharmS is Director for Scotland at the Royal Pharmaceutical Society. Clare has had a diverse career working in community pharmacy, GP practice pharmacy, NHS board pharmacy and pharmaceutical journalism. This has included leading the Scottish Patient Safety Programme's pharmacy pilot in NHS Highland through which the NSAIDs bundle was developed; and creating the Caithness model of pharmaceutical care which is described in the Scottish GP contract book. Clare has extensive experience

in quality improvement, having completed both the Scottish Quality & Safety Fellowship and the US-based Intermountain Advanced Training Program in health care improvement. Her improvement work includes the creation of the Near Me video consulting service in NHS Highland using a co-design approach, and then scaling up the service nationally while working as National Near Me Lead for the Scottish Government during the Covid-19 pandemic. Clare was made a Fellow of the Royal Pharmaceutical Society in 2017 and was awarded an MBE for services to health care in 2018.

**CARMEN PAPUTA-DUTU**, *Digital Health and Care National Lead, The Health and Social Care Alliance Scotland*

Carmen leads the Digital Health and Care programme at the Health and Social Care Alliance Scotland, with a focus on public and third sector engagement.

Carmen joined the ALLIANCE in 2016 and since then has worked on several co-production and innovation focused projects, including 'Our GP', a project which undertook rapid engagement with over 1,000 citizens and professionals to develop ideas for new digital GP services. In her current role Carmen manages and contributes to national engagement projects, aiming to influence digital health and care policy and practice within Scotland.

Current projects Carmen leads on include Discover Digital, an initiative to raise awareness of digital health and care solutions amongst members of the general public, and My World My Health, an engagement project to ascertain people's attitudes and preferences in relation to the use of data on social determinant of health within health and social care.



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**DR SAROJ PATEL,** *Board level Executive Director and Chief Digital & Innovation Officer, Royal National Orthopaedic NHS Trust*

Dr Saroj Patel is a Board level Executive Director and the Chief Digital & Innovation Officer at the Royal National Orthopaedic NHS Trust, a national and international centre of excellence for all musculoskeletal conditions. Saroj has a breadth of experience in digital innovation, developing and implementing digital strategies and technology led business transformation in the private sector and in the NHS. She holds a PhD in Strategic use of IT, is a Chartered Director and the Chair of Aspire, a charity that works with people with spinal cord injury to create opportunity, choice and independence.

**MARTYN ROSS,** *Business Development Director, Voice Technologies Ltd*

We help organisations to reduce the time and cost of producing correspondence by using information and mobile workflow, speech recognition and digital dictation applications. Our team of in-house specialists develops innovative software including the award-winning WinVoicePro, a document creation and workflow management application, and FormStream, web-based e-forms for paperless documentation.

**RAMZY ROSS,** *Business Development Manager, DrDoctor*

Dr Ramzy Ross is the DrDoctor Strategy and Innovation Lead for Scotland. A PhD graduate from the University of Glasgow, alongside being an award winner for entrepreneurship in business, Dr Ross brings together a unique blend of clinical scientist and innovation strategist with a passion for using digital health technology to create sustainable healthcare systems that deliver outstanding care. A peer-reviewed published author, an Olympic Medical and Scientific Committee Member and an advisor to various health technology and precision medicine focused organisations, Dr Ross is a pioneering creator in the evolution of digital healthcare and technological innovations.

**ALYSON SCURFIELD,** *Chief Executive, TSA*

Alyson is a proven entrepreneurial, visionary leader of service transformation, service delivery and business development in Telecare, Telehealth, Support and Care, Customer Service and Housing Management. Her career within Telecare commenced in 2002, she has held both operational and strategic positions within the Telecare Industry and is currently the Chief Executive for the Telecare Services Association (TSA). Alyson has led strategic development, implementation and risk management of the Association's aspirational vision to grow the Industry at scale and enable the improvement of individual lives through technology.

Alyson is passionate about demonstrating how the use of technology enabled services can support health, housing and social care to simultaneously achieve local outcomes for the sector and individual outcomes for service users and their families and carers.

Alyson is playing a key role in driving transformational programmes, especially in Wales, to achieve integration of health, housing and social care, such as the on-going development of a whole-system, whole-concept for prevention approach and the National Technology Enabled Care Services Programme.



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SPEAKERS

**JASON SHARP**, *Operations Manager, Park View*

I have worked for Park View for almost 6 years working my way up from Maintenance to Operations Manager.

4 months into my role I discovered Tunstall and began researching into the products and services they provide and how they would benefit the care home. Since having the equipment installed the day to day running of the care home has improved dramatically and I have made it my personal goal to ensure this continues.

In my current role I install and maintain the equipment whilst also providing staff training where there is never a dull moment.

**ROBERT TYSALL-BLAY**, *Chief Executive, WellSky*

Robert Tysall-Blay serves as Chief Executive of WellSky International Ltd, a subsidiary of WellSky Inc. Mr. Blay has over 40 years' experience in the healthcare field, 10 years in medical lab science within the UK's National Health Service (NHS), and 30+ years in clinical healthcare IT systems. He has spent 17 of those years as the CEO of WellSky International Ltd (formerly JAC).

**LUCILLE WHITEHEAD**, *Business Development Director, Tunstall Healthcare (UK) Ltd*

Lucille joined Tunstall in May 2020, following ten years working at LifeScan. She joined the pharmaceutical industry in 1990 and has held varied roles within the healthcare, pharma and medical devices sectors, from sales representative to managing both sales and market access teams, as well as national strategic account management. During her time at LifeScan, she was instrumental in driving the first Health Technology Assessment of a blood glucose monitoring digital ecosystem in the UK, which at that time was

the only technology to be integrated into NHS Scotland's healthcare system using a unique data sharing Application Programming Interface, which allowed the NHS to retain ownership of the data. Her strategic focus is to develop key customer partnerships to support and drive the transition from analogue to digital in telehealth and telecare initiatives across Scotland and Northern Ireland.

**DR MARGARET WHORISKEY**, *Head of Technology Enabled Care, Scottish Government*

Margaret is Head of the Technology Enabled Care and Digital Healthcare Innovation within Scottish Government. She is responsible for the national Technology Enabled Care cross sector TEC Programme in partnership with the NHS, Local Government, Third, Housing and Independent sector providers which is aiming to support at scale deployment in Scotland. This is centred around the citizen, and focuses on improving access to services by using digital technologies, including the ability to self-manage remotely.

Margaret leads the national Digital Health and Care Fest in Scotland, providing a national and international focus to developments in Scotland. She is active in the European arena and is responsible for the International Engagement Team for digital health and care. Margaret was a finalist in Digital Leaders (UK) 2019.

Margaret is currently leading a number of scale up digital programmes in the context of the COVID emergency.



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